Regulatory Activity/Legal

2004 through 2006 MY Sienna Rear Liftgate (Engineering Analysis)

CONFIDENTIAL

- The Recall Request letter was been received by TMA on 01/25/08. It has not been posted on the NHTSA web site or leaked to the media as of 02/01/08.
- Corporate Communications has been provided a Q&A to respond to any media inquiries.

2006 and 2007 MY Toyota Tacoma Unintended Acceleration Defect Petition (DP)

- On 01/18/08, NHTSA received a private citizen petition requesting the agency to investigate 2006 and 2007 model year Toyota Tacoma vehicles for unintended acceleration.
- The petitioner sent a letter to NHTSA alleging an engine speed increase without application of the accelerator pedal. He further claims that NHTSA has received 32 unintended acceleration complaints on the Toyota Tacoma and only one complaint each on the Ford F-150, Dodge Dakota, Honda Ridgeline and Nissan Titan.
- The petitioner alleges that his vehicle functioned normally until approximately 24,000 miles and no issues were discovered by the dealer.
- Compliance also determined this petitioner is the Western Regional Editor for Associated Press. He is based in Helena, MT.
- Based upon this petition, NHTSA opened a Defect Petition (DP) on 01/31/08. NHTSA sent Toyota the Opening Resume on 02/01/08.
- Compliance has drafted a Q&A and sent it to TMC and TMS Legal for approval.

<u>Special Service Campaign/Limited Service Campaign/Customer Support Programs</u> Customer Support Program (CSP): Certain 2004 through 2006 MY Sienna Rear Liftgate Struts

- Launch schedule: Region 01/22/08 (mailed), Dealer 01/23/08 (mailed), Owner (early February)
- No news stories on Sienna Liftgate Struts this week (02/01/08).

SSC Re-notification

SSC/LSC	SSC\LSC Description
SSC 50J	2001 – 2002 MY 4Runner Front Suspension Lower Ball Joint
	2001 – Mid-2004 MY Tacoma 4WD and PreRunner Front Suspension Lower Ball Joint
	2002 – Early 2004 MY Sequoia and Tundra Front Suspension Lower Ball Joint
SSC 50K	Mid-2005 MY Tundra Front Passenger Occupant Classification System Indicator Light Lens
SSC 60C	2004 – Early 2006 MY Prius Steering Intermediate Shaft
SSC 60G	2001 – Early 2002 MY Echo and Prius Crankshaft Position Sensor
SSC 70C	2003 – Mid-2005 MY Tundra Access Cab Child Restraint Anchorage System Installation
SSC 70D	2007 MY Tacoma 4WD Rear Propeller Shaft

Mailing Schedule: Region 01/24/08 (mailed), Dealer 01/28/08 (mailed), Owner 02/04/08 (mailing to start).

Pre-Delivery Correction (Port Modification) Activity

2008 4Runner Urban Runner Sport Package

- The new Urban Runner Sport Package contains a sub-wiring harness which has a design error. A terminal pin
 is in the incorrect location of the sub-wire harness. In this condition the NAV system and Satellite Radio will not
 function correctly. TMC will ship corrected sub-wire harnesses and ancillary parts to the U.S. next week (week
 of 01/21/08).
- There are 64 vehicles that have departed Japan prior to their stop shipment. The first units will arrive 01/29/08.
- TMC approved the repair instructions. Compliance will visit TLS Long Beach to validate the repair on Monday 02/04/08 when the 4Runners equipped with the Urban Sport Package arrive (02/01/08).

Quality Compliance [AD]